Fair Processing Notice (May 2018) - continued

What are your rights?

Where processing of your personal data is based on consent, you can withdraw that consent at any time. You have the right: to ask us not to process your personal data for marketing purposes; to ask us not to process your personal data where it is processed on the basis of legitimate interests provided that there are no compelling reasons for that processing; to ask us not to process your personal data for scientific or historical research purposes, where relevant, unless the processing is necessary in the public interest; to request from us personal information held about you; to ask for the information we hold about you to be rectified if it is inaccurate or incomplete; to ask for data to be erased, as long as data is no longer necessary for the purposes for which it was collected, you withdraw consent (if the legal basis for processing is consent), you exercise your right to object, set out below, and there are no overriding legitimate grounds for processing, the data is unlawfully processed, the data needs to be erased to comply with a legal obligation or the data is children's data and was collected in relation to an offer of information society services; to ask for the processing of that information to be restricted if the accuracy of that data is contested, the processing is unlawful, the personal data is no longer necessary for the purposes for which it was collected or you exercise your right to object (pending verification of whether there are legitimate grounds for processing); to ask for data portability if the processing is carried out by automated means and the legal basis for processing is consent or contract.

Should you have any issues, concerns or problems in relation to your data, or wish to notify us of data which is inaccurate, please let us know. If you are not satisfied with our processing of your personal data, you have the right to lodge a complaint with the Information Commissioner's Office (ICO) at any time. The ICO's contact details are available here: *ico.org.uk/concerns*

You can exercise your rights at any time by contacting us by post at People and Performance Team, Lincolnshire Co-op, 15-23 Tentercroft Street, Lincoln, LN5 7DB or dataprotection@lincolnshire.coop

Changes to our privacy policy

This policy may be updated from time to time. Please check our website to see any updates or changes to our privacy policy, and to view our cookie policy.

Contact us

Questions, comments and requests regarding this privacy policy are welcomed and should be addressed to Company Secretary, Lincolnshire Co-op, 15-23 Tentercroft Street, Lincoln, LN5 7DB or email *dataprotection@lincolnshire.coop* or call us on 01522 512 211.

Become a junior member today - it's free to join









Don't forget to tick the boxes on the application form so we can send you all of this and more by post and email.

You must be aged 15 years or under to become a junior member. f you're 12 or over you'll receive your very own dividend card to collect and redeem dividend*

Apply now online



junior.lincolnshire.coop

*Exclusions apply, ask in store for details.

Unnior membership Information and application





Parent/guardian name											
Dividend card no. (if applicable)											
Email:			П								
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Parent/guardian signature:											
Junior member signature: (If old enough to sign)						Date	e :				

Please return your completed application form by handing it in at any Lincolnshire Co-op store or by Freepost to:

FREEPOST RTKS-GJBG-LLUT Membership Team Lincolnshire Co-operative Ltd. Lincoln, LN5 7DB

Important rules

Membership is subject to the approval of the Board of Directors.

Lincolnshire Co-operative Ltd will not be liable for lost, stolen or damaged dividend cards. If a card is lost, stolen or damaged, please contact us immediately.

For a copy of the rules please write to the Group Secretary at Lincolnshire Co-operative Ltd, Stanley Bett House, 15–23 Tentercroft Street, Lincoln, LN5 7DB or email enquiries@lincolnshire.coop

Contact us

T: 01522 781 135

E: juniormembers@lincolnshire.coop

W: junior.lincolnshire.coop

Lincolnshire Co-operative Ltd

Registered under the Co-operative and Community Benefit Societies Act 2014 number 141R

Fair Processing Notice (May 2018)

The data controller is Lincolnshire Co-operative Ltd.

What information do we collect from you?

You give us this by filling in forms in paper or on our website or by corresponding with us by phone, email or otherwise. This may include e.g. name, address, date of birth, email address and phone number, information relating to products or services that you purchase, events you attend, dividend earned and redeemed, share deposits and withdrawals, offers and promotions you take part in.

Why do we collect this information?

To assess whether we can enter into a contract with you and to perform our contract with you. This includes carrying out our obligations to you and providing you with our products and services; performing our obligations to you as a member of Lincolnshire Co-op; improving our service to you; dealing with any legal queries relating to your use of our products and services; and providing you with service communications so that you receive a full and functional service. Service communications may be sent by email or post or, if the circumstances require it, we may contact you by phone. These will include notifications about changes to our services. We will also provide you with marketing communications including, with your permission: information about other goods and services which are provided by our family of businesses; information about our events and activities; and special offers negotiated with third parties. In our and third party's legitimate interest of keeping customers up to date with goods and services, we use your information to increase awareness of us and third parties, make promotional offers and generate new business, build and maintain loyalty or market share, and to correspond with you as a member of Lincolnshire Co-op, including telling you about our events or those of third parties, telling you about our charity, community and sponsorship initiatives and obtaining your feedback on them.

How long do we keep hold of your information?

For a maximum of 7 years after the end of our relationship with you unless obligations to our regulators or the law requires otherwise, or we are required to remove such data from our records. Transactional information is kept for 4 years.

Who might we share your information with?

Selected associated third parties, some of whom we appoint to provide services, including: business partners, advisors, agents, subsidiaries, affiliates, suppliers and sub-contractors for the performance of any contract we enter into with you; customer survey providers in order to receive feedback and improve our services. Additionally, we will disclose your personal information to the relevant third party: if we sell or buy any business or assets, in which case we may disclose your personal data to the prospective seller or buyer; if we are under a duty to disclose or share your personal data to comply with any legal obligation, to enforce or apply our terms of use and other agreements; or to protect the rights, property, or safety of our customers, our regulator, or others. This includes exchanging information with other companies and organisations for the purposes of prevention of fraud and of money laundering and credit risk reduction.

How is your data stored and kept secure?

On secure servers, or those of our service providers, or in secure filing systems. Once we have received your information, we will use strict procedures and security features designed to prevent unauthorised access. We may need to transfer your data outside the European Economic Area. We will only do so if adequate protection measures are in place in compliance with European data protection legislation.